



Placed an online order and looking to trade in your console?

We would recommend you visit your store once you receive your console to complete your trade. Please avoid visiting the store on launch day unless you have an appointment, in order to limit line ups and ensure the safety of all.

What you will need:

- Ensure you bring the packing slip and either the console or a picture of the unit serial number with you and they will be able to refund your transaction and make the corrections to apply the trade amount.
- The promotion will be active until January 25, 2021, please visit your store before this date.
- Please call your local EB Games store for any additional information